

GOVERNMENT COLLEGE OF COMMERCE AND ECONOMICS BORDA-MARGAO, GOA
Affiliated to the Goa University

Email id: gcc.margao@gmail.com

Website: gccem.ac.in



E-GOVERNANCE POLICY

The College recognizes the need to integrate technology in governance so as to provide effective, seamless and quick service to its stakeholders. The goal is to improve the delivery and efficiency of services rendered. The College attempts to enhance the system of governance by leveraging the benefits of technology and digitalization.

Scope of the Policy:

The Policy encompasses the following facets of governance:

1. General Administration
2. Admissions
3. Examinations
4. Student enrollment
5. Finance
6. Library
7. Grievance Mechanism
8. Stakeholder Feedback

Objectives of the Policy:

1. To amalgamate technology in institutional governance.
2. To promote seamless and effective administration.
3. To provide transparency and accountability.
4. To ensure an ICT enabled campus.
5. To introduce and implement an efficient system of e-governance in the college and provide easy and quick access to information.
6. To improve quality of service to stakeholders.

Implementation Mechanisms:

The College attempts to realize the goals set in the E-Governance Policy through the following mechanisms:

1. College Website
2. IAIMS -Integrated Academic Information Management System

3. GUMS Portal-Goa University Management System
4. E-Pagaar Portal
5. ECS Payments
6. Online Grievance Mechanism
7. Learning Management System (MOODLE)
8. Library Automation
9. Bio-metric attendance/face recognition system
10. SMS Service
11. Whatsapp
12. Emails and other ICT related mechanisms.

E-Governance Initiatives and outcomes:

The implementation of e-governance in the College has had the following outcomes:

- ✓ Online Admission have led to streamlining and transparency in the admission procedures.
- ✓ Students get acquainted with making fee payments through digital mode.
- ✓ Students have 24 x7 online access to e-content through the College LMS.
- ✓ Ensured transparency in financial transactions as payments are made through ECS.
- ✓ The process of submission of staff salary and other bills has been made more efficient through the e-Pagaar.
- ✓ Effective monitoring of faculty attendance.
- ✓ Staff and students have easy access to online facilities provided by the college library.
- ✓ Students can raise grievances and submit feedback online.
- ✓ Online filling and submission of examination forms.
- ✓ All examination related announcements – schedule of examinations/time table/fee payment/ results are uploaded on the college website and can be accessed by students and staff. Besides notices related to examinations and the examination schedule is also communicated to the students through whatsapp groups.
- ✓ Students can check their attendance records on the IAIMS Portal and also provide feedback on the course teacher through the portal itself.
- ✓ e-announcements on the college website.
- ✓ Students can raise their grievances using the online grievance mechanism available on the college website.