

GOVERNMENT COLLEGE OF COMMERCE AND ECONOMICS, BORDA, MARGAO-GOA

B.COM. SEMESTER VI (CBCS) END EXAMINATION, AUGUST, 2020

Sub: Human Resource Management (CC 17)

Duration: 4 Hours

Maximum Marks: 30

(As per the GU Special Ordinance OS-1, Covid Pandemic)

**Instructions:** i) All questions are **compulsory**, however internal choice is available

ii) Figures to the **right** indicate marks assigned to the question.

iii) Answer **Q.1** in **50-60** words **any 5** for 2 marks each.

iv) Answer **Q.2** in **200-250** words **any 4** for 5 marks each.

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**Q.1.** Attempt **ANY FIVE** of the following

(5x2 = 10)

- a) Concept of Job Analysis.
- b) Write a short note on Employee Branding.
- c) Explain any two objectives of Labour Welfare.
- d) What is Labour Turnover?
- e) Explain any four objectives of Workers Participation Management.
- f) Write a short note on Taylor's Differential Piece Rate Plan.
- g) Write a short note on Business Process Outsourcing.
- h) Write a short note on Learning Organisation.

**Q.2.** Attempt **ANY FOUR** of the following

(4x5 = 20)

- a) What is Human Resource Planning? Explain its importance.
  - b) Describe the essentials of Sound Wage System.
  - c) Explain any five functions of Trade Union.
  - d) Explain the challenges before Human Resource Manager in Changing Environment.
  - e) What is Job Design? Explain any four Techniques of Job Design.
  - f) Explain the barriers to Employee Empowerment.
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